	Document:	LQP-A 5.2-01 Policy		
	Approved By:	GG		
	Revision:	C	Released Date:	6/5/2024
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QUALITY POLICY

Omicron is committed to provide quality products on time that comply and exceed customer and applicable legal expectations. Omicron is committed to maintain the effectiveness of and continually improve the QMS.

QUALITY OBJECTIVES & PROCESS METRICS

Customer Quality \geq 95%.

Customer On-Time Delivery \geq 95%.


Customer Satisfaction Rating \geq 4.5.

Order Receipt to Entry within 2 Business Days \geq 95%.

Supplier Quality \geq 95%.

Supplier On-Time Delivery \geq 95%.

Scrapped parts rate (in-house) \leq 10% of total units.

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MISSION

At Omicron Engineering, our mission is to redefine precision and excellence in aerospace manufacturing. We are committed to advancing the boundaries of innovation by consistently delivering high-quality components that meet and exceed the stringent standards of the aerospace industry. Through cutting-edge technology, a relentless pursuit of perfection, and a culture of continuous improvement, we aim to be the preferred partner for our clients, providing them with reliable, cost-effective, and tailor-made solutions. Our dedication to integrity, sustainability, and fostering a collaborative environment ensures the success and satisfaction of our customers, and employees. Together, we soar to new heights, shaping the future of aerospace manufacturing with unparalleled expertise and a steadfast commitment to excellence.

VISION/VALUES

Guided by technological innovation, operational mastery and unwavering commitment to precision, we aspire to redefine industry standards. Our vision encompasses a legacy of pioneering solutions, driving the evolution of aerospace engineering and contributing to a world where precision meets limitless possibilities in flight.

At the heart of our company are core values that shape our identity:

1. **Precision Excellence:** Striving for unparalleled precision in every component, we uphold a commitment to manufacturing excellence through cutting-edge CNC technology.
2. **Innovation Drive:** Fueling progress through continuous innovation, we embrace a culture that encourages creative solutions and pushes the boundaries of aerospace engineering.
3. **Integrity and Quality Assurance:** We operate with unwavering integrity, ensuring the highest standards of quality at every stage of manufacturing, guaranteeing reliability and safety in our products.
4. **Collaborative Partnership:** Building enduring relationships with clients, suppliers, and stakeholders, we value open communication and collaboration to achieve mutual success in the dynamic aerospace industry.
5. **Environmental Responsibility:** Dedicated to sustainable practices, we prioritize eco-friendly solutions, minimizing our environmental footprint and contributing to a greener future for aviation.

These values guide our actions, decisions, and interactions, shaping our company's identity as a beacon of excellence.